



# The Pulse 😔

Central Oregon's Healthcare Real Estate Market Report

2024 Market Insight Report

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# Portland's Healthcare Real Estate Market | 2023 - Year in Review

3.8%	<b>5.0%</b> up 0.4% in	
2.40% in 2022	2023 from 4.6% in 2022	
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	Cap Rate F	4.6% in 2022 Cap Rate Range

Portland	Statewide	Forecast
-17,603 SF	-58,942 SF	
14,108 SF in 2022	(29,429 SF in 2022)	1

leased, minus the amount of space that has been vacated. Positive net absorption shows you that more space has been leased than vacated, vice-versa.

Central Oregon	Statewide	Forecast
<b>6.15%-7%</b> 5.5%-7% in 2022	5.5%-8% 5.5%-7% in 2022	<b>*</b>





Source: CoStar, Class A & B Office Buildings, 4,000 SF+



## **Notable Sale Transaction**

### Legacy Health - Emanuel Hospital | 501 N Graham St. | Portland, OR

Sale Price:	\$60.5M	Sale Date:	10/4/23
Price/SF:	\$506.70	Building SF:	119,400 SF

Sale Type: Investment/Ground Lease (Leasehold)

## Portland's Healthcare Real Estate Market

## **Key Market Highlights**

### Leasing Highlights:

- Leasing velocity slowed somewhat in 2023 compared to 2022 with approximately 11 leases completed (21,989 SF) compared to 11 (35,940 SF) leases completed in 2022. Statewide, we see a similar trend with 110 leases completed compared to 126 in 2022
- Vacancy rates **ticked up** slightly to **3.8%** compared to 2.4% in 2022.
- Across 2023, **rental rates increased** an average of \$1-\$2/SF, likely due to increased costs of construction and a continuation of tight supply for existing medical space.

### Sales Highlights:

- Sales of medical office buildings also slowed in 2023 with 3 sale transactions completed, totaling an estimated \$4-6M (certain sale prices weren't disclosed) compared to 5 sale transactions completed in 2022, totaling \$15.5M. This downward trend in sales was reflected across the state. The likely culprit was rapidly rising interest rates in 2022/23, coupled with rising cap rates, significantly diminished the valuation of fully leased products.
- The majority of the buyers in the market were 1031 buyers. Product with longer term and high credit tenancy tended to trade. If you were a seller of a fully leased asset in 2023 market, you likely received a discount on valuation. The best pricing will be seen with owner-user products and motivated buyers interested in migrating from leased assets
- In 2024, **cautious optimism** is a theme with economists suggesting we've achieved the "soft landing" and a hope for interest rate increases later in the year. We anticipate a larger pool of buyers entering the market and transaction volume to increase.

### Market Trends & Insight:

- The themes for 2024 are ongoing financial pressures, staff shortages, and adaptability. As practices enter the Post-Covid recovery period, they will need to remain nimble and proactive in order to navigate through the headwinds. Despite these hurdles, 2024 offers an opportunity for healthcare groups to optimize operations through adoption of AI, strategic review of real estate footprint and offering more competitive benefits packages to retain and attract employees. The implementation of more efficient processes and technologies will likely strengthen practices in the long term.
- Key Tip: Across the board, **deals are taking longer.** Groups that are more proactive and explore market options at least 14 months prior to their desired commencement date will be in the best position to leverage the marketplace and achieve more favorable outcomes.





Labor Spotlight

## **Insights & Trends**

### Healthcare

#### Workforce Challenges and Talent Shortages:

- More than half of health system executives (57%) expect talent shortages and workforce challenges will impact their organization's strategy in 2024-down from 68% a year ago.
- Overall, most executives surveyed said they intend to focus on the mental health and wellbeing of their employees in 2024 while offering more compelling benefits packages.

#### **Real Estate Optimization:**

- Real estate expenses constitute a significant portion of a health system's budget, ranging between 8% and 12%.
- Monetization strategies such as sale-leaseback can provide opportunities to unlock capital trapped in real estate, offering flexibility for strategic financial decisions.

#### Location Strategy for Revenue:

- Patients currently rank location/proximity as the second highest factor influencing healthcare decision behind "acceptance of insurance."
- Strategic placement of healthcare facilities, driven by demographic and consumer analysis, can significantly impact revenue by attracting and growing patient populations.
- Patients traveled the shortest time for primary, urgent and emergency care and were willing to travel longer for more specialist care.

#### Value-Based Care and Financial Models

- The rise in analytics driven by digital health, combined with escalating fee-for-service costs, is propelling value-based care adoption.
- Medicare Advantage plans, receiving a set fee from CMS per participant, incentivize payors to limit healthcare spending per enrollee, emphasizing overall participant health.

#### **Disruption in Consumer-Focused Care**

- The shift from inpatient to outpatient care accelerates, driven by external entrants like technology companies, retail, private equity, and for-profit operators.
- The trend towards "medtail" or the "retailization" of healthcare, emphasizing consumer proximity and a range of services in one location, becomes increasingly important for health systems.

#### **AI in Healthcare Operations**

Health care organizations appear to be at the midway point in their adoption of AI and other digital technologies. AI technology is now helping healthcare operators optimize facility utilization and planning by understanding how and where a provider's time is spent, allowing for informed decisions on facility usage.

#### Potential Uses for AI in Patient Care:

- Care navigation and managing chronic conditions
- Prediction and diagnosis of health conditions
- Remote patient monitoring
- Analysis of surgeries for efficiency

#### **Potential Uses for AI in Healthcare Facilities:**

- Optimizing facility utilization and planning
- Predicting maintenance
- Improving energy efficiency
- Analyzing facility security

#### Areas of Growth:

- Large Ambulatory Surgery Center (ASC) operators are strategically forming joint venture partnerships to expand their outpatient services.
- With 47% of Americans facing shortages in behavioral health services, there is a targeted focus on its expansion.
- Growth is anticipated in ASCs, behavioral health, and specialty hospitals in 2024 as hospitals adapt to rising competition in outpatient and telehealth services.

Sources: 2024 Outlook for Health Care | Deloitte US, Weekly Health Care Real Estate Briefing: Our Predictions for 2024 – A Mixed Bag of Optimism Tempered by Regulatory Headwinds | Hall Render, U.S. Bureau of Labor Statistics, retrieved via FRED, Lightcast, Pitchbook, retrieved December 7, 2023

Insights & Trends

## **Insights & Trends**



#### **Technological Innovations:**

- 80% of dentists are anticipated to adopt 3D printing technology in 2024. The integration of 3D printing enhances accuracy and reduces production time for custom dental prosthetics by 40%.
- Al-powered diagnostics has proven helpful by aiding in early issue detection from dental images, which can result in a 20% reduction in diagnostic costs.
- Al-driven scheduling through automation contributes to a 30% improvement in operational efficiency and a 15% reduction in appointment no-show rates.
- Teledentistry usage is increasing for its ability to offer patients pre- and post-op follow-up consultations, emergency consultations, and help expand service reach to remote areas.

#### The Staffing Dilemma:

 In response to persistent staffing shortages, 40% of dental practices are strategically shifting to remote and offshore workers.

#### **Personalized Treatment Plans:**

• The integration of genomic insights into dental practices marks a revolutionary shift, with 60% of surveyed practices incorporating genetic factors into patient discussions, reshaping prevention, diagnosis, and management.

#### **Decrease in Dental Practice Consolidations:**

• Economic factors, particularly higher interest rates, are expected to lead to a decrease in dental practice consolidations or DSO purchases in 2024, impacting around 30% of dental practices.

#### **Preventive Care Focus:**

 The industry's shift towards preventive measures not only emphasizes regular cleanings and personalized care plans, but also reflects changing societal awareness. This is evident in the observed decrease in dental visits from 65.5% (2019) to 62.7% (2020), underlining a growing emphasis on proactive oral health management.

#### New Models of Care Delivery:

- Dental practices may work more closely with other healthcare providers, such as primary care physicians, physical therapists, or integrated behavioral health groups, to provide more comprehensive care to patients.
- This collaboration aligns with the Patient-Centered Medical Homes (PCMH) model, emphasizing preventive care and reflecting dentistry's evolving role in overall health. Additionally, the emergence of Accountable Care Organizations (ACOs), networks comprising diverse healthcare professionals, aims to deliver coordinated care, improve quality, enhance patient outcomes, and control costs through shared responsibility and financial incentives.

#### **Looking Forward:**

The key themes for dentistry in 2024 lie in the seamless integration of technology, demographic adaptability, and a proactive focus on preventive care.

Sources: https://www.shiftacct.com/blog/post/5-predicted-dentistry-trends-look-out-2024, https://thedentistceo.com/the-future-of-dentistry-predictions-and-trendsfor-2024/

Labor Spot

## Word on the Street

#### **Healthcare Tenant**

"Independent health care practices in the Pacific Northwest continue their transformation during the post-COVID recovery period. These practices are challenged by many head winds, including pressure to sell to larger entities, provider recruitment scarcity, tough payor stances on rate increases, shortage of qualified labor and the physical space calculus between telehealth and in-person care. Yet, these independent practices are innovative, nimble and committed to maintain local control and collaborate with each other to navigate this sea change." - Dick Clark, founder of DickClarkPDX and former CEO of The Portland Clinic



### **Dental Tenant**

Lender

"I see a continuing trend in 2024 toward strong competition for talent while similar companies endure higher interest rates, increased costs and lagging reimbursement increases that are far from commensurate with inflation. We are also noticing an uptick in cyberthreats among vendors critical to our RCM and seeing a general continued slowing of consolidation with lower multiples across the board. I do see an expansion of AI in all aspects of dentistry, from the clinicians hands to the front desk to the marketing to the RCM." - Cody Mast, PiP Pediatric CEO

"We continue to see strong demand for owner occupied real estate, not only from sole practitioners but also from large group practices in all areas of healthcare. Requests include existing spaces but also a surge in ground up construction. The trend is also



#### continuing for "roll up" groups forming in all areas of the Health Care space." - Scott A. Beard, SVP Director of Health Care Banking



#### **Portland General Contractor**

"Costs are holding steady and supply chain issues finally seem to have been resolved. We are currently in the best constru environment since the pandemic. Election years are historically good years for investment as interest rates typically go down (or at the very least hold steady) and the federal government ensures that money is available for investment. All in all, this year should be a good window of opportunity for those wanting to build a new practice, expand or remodel their existing. - Rick Shandy, BnK Construction

### **Portland Attorney**

"Over the third and fourth guarter, likely in response to inflation cooling somewhat, we saw landlords expanding their tenant improvement allowances and focusing on longer extension terms. In turn, material prices and construction costs have also stopped rising so steadily, prompting the commencement of many construction projects. We expect the market to continue to improve for tenants as rates decrease (hopefully)." - Alex Trauman, Partner, Elevate Law Group



#### **Commercial Insurance**

"Al integration in Healthcare is both a fascinating concept as well as a frightening one. While efforts to streamline processes and adopt methods to improve efficiencies are rapidly evolving, the question of how to better understand the risk implications associated with these efforts are numerous. One of the biggest issues in Healthcare currently is a stretched workforce. More and more health systems are utilizing AI to address workplace concerns." - Gilian Fenner, VP, West Region, Marsh

### Investment

"Given the latest commentary from the Federal Reserve, it's Evergreen Medical Properties' expectation that outpatient medical price volatility will moderate, and transaction volume will increase in 2024. However, we will continue to see transactional headwind perpetuated by higher interest rate associated bid-ask disparities and illiquidity with lending institutions." - Josh Richmond, **Evergreen Medical Properties** 



### **Practice Consulting & Revenue Cycle Managment**

"The transformation of medical office space is an inevitable response to the dual forces of technological advancement and the rising prevalence of telemedicine and virtual visits. This evolution reflects a broader shift in healthcare delivery models, from traditional, in-person consultations to a hybrid model that embraces the flexibility and accessibility of digital health services. As we navigate this transition, the needs of medical office space demand a reimagined approach to design and utilization that supports both physical and virtual patient care." - Jill Arena, CEO, Health E Practices



HEALTHCARE BANKING

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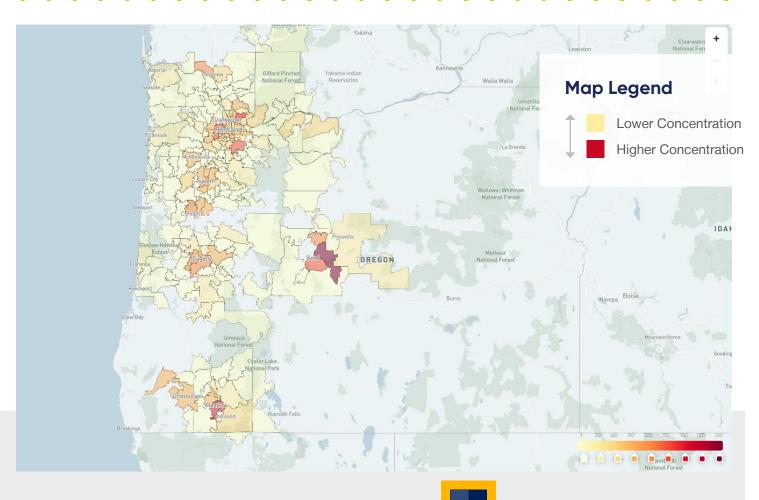
EVERGREEN



**Insights & Trends** 

## Labor Spotlight | Medical Assistants (Central Oregon)





### **Medical Assistants**

Market Wage:	\$23.11/hr
Labor Availability:	0.91 (Slightly below US national average of 1.0)
# of Medical Assistants:	703
YOY Growth/Decline:	3.53% increase or 24 additions to workforce (679 previous year)
Projected # of Medical Assistants by 2025:	794

Note: The data above is pulled within 30 min drive time radius from downtown Bend.

Source: Cresa Analytics

In the News

Interested in learning where the highest concentration of your target patients or key staff live in your market?

**Contact us!** 

## In the News

### Local Healthcare News



Labor Unions in Oregon will Continue to Flex Muscles in 2024

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Advancing Portland: How Portland Can Turn Around Mental Health Treatment





Drug re-criminalization, medical debt, corporate ownership: How health bills fared in the Legislature

View Article

### **Healthcare News**



2024 Outlook for Health Care Planning for the Future of Health: Top Trends for 2024

**View Article** 



Weekly Health Care Real Estate Briefing: Our Predictions for 2024 – A Mixed Bag of Optimism Tempered by Regulatory Headwinds

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### **Dental News**



The 6 Predicted Dentistry Trends to Look Out for in 2024

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The Future of Dentistry: Predictions and Trends for 2024 and Beyond

View Article



How to Prepare for DSO Negotiations

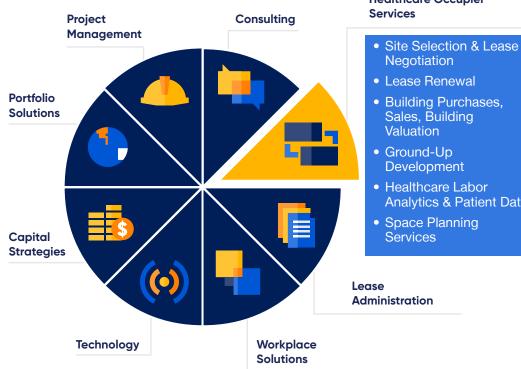


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\_abor Spotlight

## Why Cresa?

### **Our Integrated Services**



## **Healthcare Occupier**

Analytics & Patient Data

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**Blake St. Onge** 

Need help with your real estate? Let's chat.

**Pacific Northwest's Healthcare** 

**Real Estate Experts** 

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**Contact Team** 

## What sets us apart?

- Trusted partner of healthcare tenants nationally
- Ability to handle real estate • requirements anywhere in the US with our national team of healthcare real estate experts
- Occupier-focused, no Landlord/ • **Developer representation**
- Sized to serve •
- Employee owned

## **Our Healthcare Focus:**

- Medical, Dental, Veterinary
- Health System, DSO, MSO Portfolios
- **Physician Network Location Strategies**
- **Clinical Outpatient Facilities**
- Long Term Care Facilities
- Laboratories
- Other Healthcare Office Space