Remote Worker Enablement
As a business leader, here's what you need to know.

As more work at home declarations are announced, how can you as a business owner prepare to transition your workforce into a work-at-home team that still performs at a high level? We've created a step-by-step process to help you prepare.

Top 6 Considerations for a Remote Workforce

1. High-speed internet
The first thing you need to do as a business owner is to survey your employees to see what kind of broadband they are using at home. To run business voice and video calls, they're going to need plenty of throughputs. A good standard that should provide enough horsepower is 50 Mb down, 15 Mb upload speed.

2. Identify & provide necessary devices
Life events happen. Make sure that your employees have the technology they need:

- Mobile or soft phone
- Desktop or laptop computer

3. Move your phone system to the Cloud
Here are the key features of Unified Communications as a Service (UCaaS) that will enable your work-at-home employees by leveraging the benefits of the Cloud.

- Video conferencing
- Mobile app
- Collaboration
- CRM integration

4. Move desktop workspace to the Cloud
With Active Directory, you can ensure certain file-sharing rules within your own local area network. Two promising technologies address these features and move them all to the Cloud while maintaining centralized control over access permissions.

- Workspace as a Service
- Desktop as a Service

5. Move contact center to the Cloud
Does your business have a contact center or help desk in-office? Having a Cloud contact center solution allows your employees to support your clients while working from home.

6. Remote file share
When you send your workers home, they must be able to share, collaborate on, and store files in the Cloud. The most popular cloud file storage providers are:

- Microsoft Office 365 - OneDrive
- Google G-Suite - Google Drive
- Dropbox
- Box.com

When will you need to pivot?

If you'd like assistance in putting a work-at-home technology plan in place, contact us, and we'll get you in touch with our trusted advisors.

C3: Communications, Connectivity, Cloud | Jason Jones | jjones@cresa.com